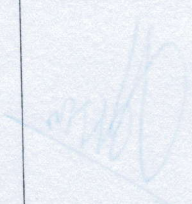



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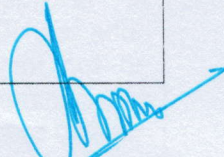
Reply to Pre-bid Query

Subject: Selection of Manpower placement Agency for providing services of Staff and Supporting Staffs in Site Offices (SOs) / Project Monitoring Units (PMUs) / Regional Offices (RO), Manipur- pre bid query reply-reg.

S. No	Page No./Clause	RFP Point	Query raised by Bidder	Reply from NHIDCL
i	Section 6 - Clause 1 Point g Page 16	Experience of having successfully completed at least three contracts in a Government department/ PSU/ Autonomous Body.	We request the authority to please add the experience of Private sector companies too. For quality assurance, the private companies' profile can be capped to turnover of Min 500 Cr.	As per RFP.
ii	Section 6 - Clause 2 Page 16	Experience of having successfully completed similar works during last 7 years ending last day of month previous to the one in which applications are invited should be either of the.....	We request the authority to please add the experience of Private sector companies too. For quality assurance, the private companies' profile can be capped to turnover of Min 500 Cr.	As per RFP
iii	Clause 3 Evaluation of Bid Point 3 Page 17	Level of client satisfaction for similar nature of services i.e. manpower valued not less than Rs. 50 lakhs during the last 7 (seven) years (certificate from client organization to be attached with the technical bids). Maximum SIX best works would be considered for evaluation	<p>Based on grading in the client certificate, 5 marks for each Excellent grading, 4 marks for Very Good grading, 3 marks for each Good grading, 2 marks for each Satisfactory grading, subject to maximum 30 marks.</p> <p>Private sector clients to be included. Grading of Excellent, Very good, Good is generally not present in the satisfaction certificates issued by Government / private sector clients. It would generally state the satisfactory services obtained kind of a certificate.</p> <p>Please modify the same.</p>	As per RFP.

iv		General	The requirement is of 79 staffs, request you to please clarify whether it is a new requirement or these are professionals currently working for NHIDCL through some other agency.	The 79 nos of existing employee under the employment of other outsource agency, same will be required to get employment with newly selected outsourced agency.
v		Evaluation Method	We request you to kindly replace the L1 selection method to QCBS method to have a qualitative assessment of the vendor / agency.	As per RFP.
vi		Replacement clause	Request you to kindly clarify on the replacement timelines, when it comes to non-performance or exiting the organization as a result of resignation.	As per RFP.
vii	Page 11, section 4, Point 9	Leave	As per the clause - Every outsourced staff shall be entitled to one day leave (in addition to public holidays) for each completed calendar year, beyond which such leaves cannot be carried forward. The leave must be availed of with the prior approval of his/her Controlling Officer and un-availed leaves shall not be eligible for encashment. The leave will be treated as casual leave. One casual Leave per year is too less. We suggest to make it 1 per month.	Please refer corrigendum 1.
viii	Page no 15, Point no 43 	Liquidated Damanges	The amount of pre-estimated agreed liquidated damages calculated @ 2 times the prorata remuneration per day per person on account of delay, if any, in providing a suitable substitute for the period beyond three working days by the Agency shall be deducted	As per RFP. 

			from the monthly bills of the service providing Agency in the following month. THIS IS TO BE CAPPED to a maximum of Rs. 500	
ix	Page no 18, Point no 3	Satisfactory Certificate to be obtained	Satisfactory service certificate issued in respect of (h) above indicating the value of the contract. If value of the contract is not indicated in the performance certificate the same shall not be considered as a valid certificate. THE VALUE OF CONTRACT IS GENERALLY NOT MENTIONED IN THE CERTIFICATE. PLEASE REMOVE THIS.	As per RFP.


 Col R K Swain (Retd)
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